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FOR IMMEDIATE RELEASE

**AMERICAN TELEPHONY IMPROVES SYSTEM REPORT ACCESS  
LINKING INTERNET TO PATIENT COMMUNICATION SOFTWARE (PAM 2000®)  
FOR MEDICAL PRACTICES**

Philadelphia, PA., January 14, 2013 -- American Telephony has created a time-saving automated enhancement to its PAM2000® software that enables medical office personnel to quickly access system reports via a newly-created website, PAM2K.

Developer Len Moeller, president of American Telephony, explains how the new PAM2000® software feature works automatically:

PAM2000® calls patients during the day typically for two days in advance. During the evening after calling has ceased, the results are automatically posted to the PAM2K website requiring no operator intervention. The system will also email the administrator, office manager and operator to verify that this has been done.

By entering a required sign-on and password, several types of reports can be accessed:

- For the previous day
- For any starting and ending date in the past such as month-end and year-to-date
- A summary report showing only pertinent totals
- A detailed report showing every call that was made

Users also can create a specific patient file query using the patient's name, ID and phone number. Every phone call that was made to that patient from a specific start date to end date can be displayed.

American Telephony, Inc. is a ten-year old pioneer in the automated delivery of telephone appointment reminder messages for all types of medical offices. Recently the company has begun offering email and text messaging capabilities as optional additions to telephone messaging.

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